



This is a workplace readiness program designed for international students seeking training in and knowledge of transferable soft skills for the international Canadian workplace. The program includes six courses and, for those in the Certificate program, a capstone project and for those in the Diploma program a paid work placement.

Suitable industry knowledge and skills in customer service, hospitality and tourism will allow students to be successful at entry to intermediate level positions in a broad range of related employment settings; for example, hotels, motels, resorts, restaurants, convention centres and on cruise ships.

KEY FACTS

- Locations: Vancouver, Whistler and Toronto
- Flexible Monthly Start Dates
- Programs offered:
 - Certificate program (24 weeks of study + 3 weeks of Capstone project)
 - Diploma program (24 weeks of study + 24 weeks paid Co-Op work experience)
- Teachers all have Industry Experience
- 20 hours/week of in-class study
- Option to work part-time while studying and on co-op term

* Students are required to successfully complete their study term prior to starting their co-op work term.

CAREER OPPORTUNITIES

Graduates are prepared to enter the world of hospitality and tourism in a variety of fields from entry to intermediate-level positions, including (but not limited to):

- Visitor Information Counsellor
- Resort Worker
- Travel Guide
- Front Desk Receptionist
- Concierge
- Guest Service Agent
- Server
- Conference Planner Assistant
- Restaurant Host/ Hostess
- Booking and Reservation
- Room Service Clerk
- Restaurant Assistant Manager

ADMISSION REQUIREMENTS

- Minimum Age: 18
- Education: You have completed (graduated from) your final year of general / secondary level schooling
- English level: You must demonstrate level 4 English with Tamwood Careers' online test and interview. The online test and interview are exempt if CEFR B1, IELTS 5, TOEFL iBT 31-46, Cambridge PET or Tamwood Language Centre's level 4 or EAP 192 is presented.

Note: These minimum requirements cannot be waived by either the institution or the student.

VISA REQUIREMENTS

- Study Permit and Work Permit (work is an essential part of the program).
- Visit Canadian Citizenship and Immigration website to learn more about eligibility and application procedures for both study and work permits.

TIMETABLES				
	VANCOUVER		WHISTLER	
MONDAY - THURSDAY	9:00-12:00	Classes	8:45 - 13:00	Classes
	13:00-14:15			
FRIDAY	9:00-12:00			

TORONTO

	SCHEDULE A		SCHEDULE B
MONDAY - TUESDAY	9:00-17:45	WEDNESDAY - THURSDAY	13:45-17:45
WEDNESDAY	9:00-13:00	FRIDAY	9:00-17:45

*Students will be assigned to Schedule A or B based on enrollment date and availability.

STUDY TERM START DATES

December 2, 2019
 December 30, 2019
 January 27, 2020
 February 24, 2020
 March 23, 2020
 April 20, 2020
 May 19, 2020 **
 June 15, 2020
 July 13, 2020
 August 10, 2020
 September 8, 2020 **
 October 5, 2020
 November 2, 2020
 November 30, 2020
 December 29, 2020

WORK TERM START DATES*

May 18, 2020
 June 15, 2020
 July 13, 2020
 August 10, 2020
 September 8, 2020
 October 5, 2020
 November 2, 2020
 November 30, 2020
 December 28, 2020
 January 25, 2021
 February 22, 2021
 March 22, 2021
 April 19, 2021
 May 17, 2021
 June 14, 2021

PUBLIC HOLIDAYS

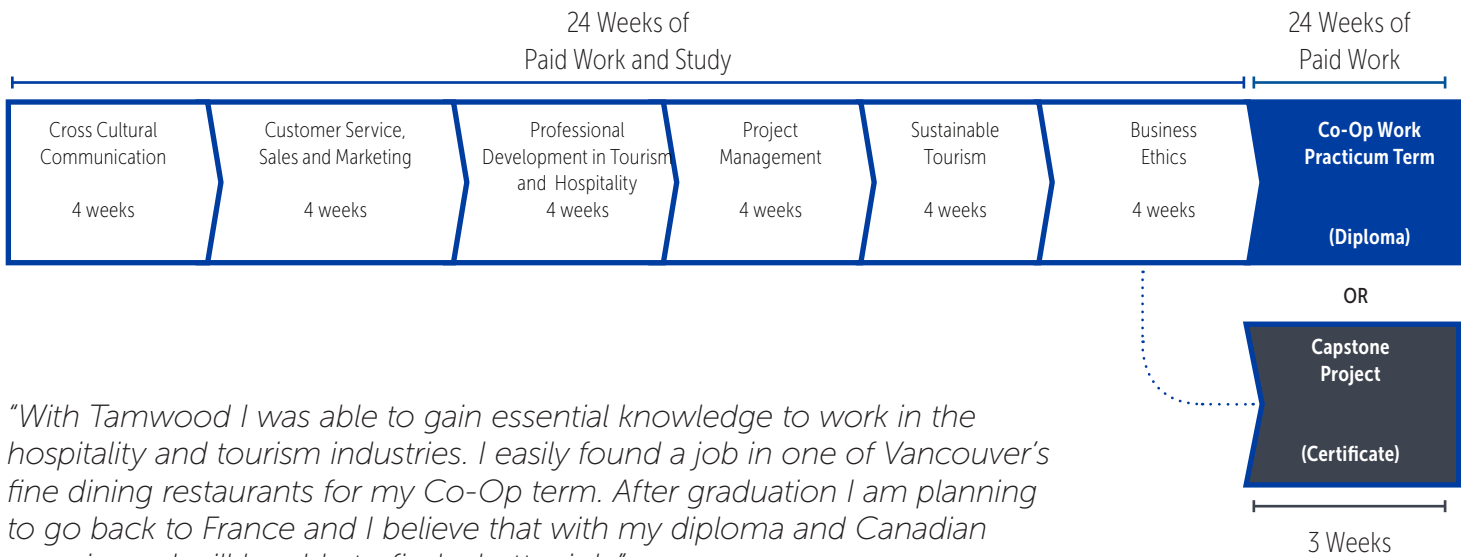
School will be closed due to stat holidays

New Year	January 1
Family Day	February 17
Good Friday	April 10
Victoria Day	May 18
PD Day	June 19
Canada Day	July 1
BC Day/ Civic Day	August 3
Labour Day	September 7
Thanksgiving Day	October 12
Remembrance Day	November 11 V W
PD Day	November 27
Christmas	December 25 V W December 25, 26 T

*Applicable to Students attending Diploma program only.

** Tuesday due to holiday on the Monday.

PROGRAM COMPONENTS



"With Tamwood I was able to gain essential knowledge to work in the hospitality and tourism industries. I easily found a job in one of Vancouver's fine dining restaurants for my Co-Op term. After graduation I am planning to go back to France and I believe that with my diploma and Canadian experience I will be able to find a better job."

– Arthur, France, Diploma in Hospitality, Service & Tourism Co-Op



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WWW.TAMWOODCAREERS.COM